

Shree Durgaparameshwari Educational Trust (Regd.)

J S Degree College

Mallathahalli, Bengaluru: 560056

Student Grievance Redressal Cell

Grievance Redressal System is a vital part of any administration. It is the responsibility of the College Administration to provide a secure and contented environment to all its Staff and Students. The Grievance Redressal Committee has been formed in the College from the academic year 2022-23 and is renewed for each academic year 2024-25.

Functions of the Grievance Redressal Committee

- To accept written grievances from students and staff related to the system.
- To create and implement a mechanism to handle the reported grievances.
- To forward the findings to the Management if necessary for further action.
- To listen, record and scrutinize the grievances submitted to them by the Staff and Students and take necessary steps immediately.
- To attend to the grievances based on the authenticity and gravity of the criticisms made.
- To represent the grievances to the concerned section which may include maintenance, transport, academic, amenities etc.
- To convene periodical meetings to discuss whether the grievances have been settled.
- To make a follow-up of these matters at regular intervals till their final disposal.
- To maintain strict confidentiality, if necessary.

Composition of Student Grievance Redressal Cell

Sl. No	Name of the member	Designation
1	Dr. Jayarama Shetty S	Director –J S Degree College, Member
2	Mrs. Pratibha Kalas	Principal in charge, Member